

Your Guide to  
School Transport to  
Poynton High School  
2018 - 2019





Dear Parent/Carer,

## **Welcome to Poynton High School.**

In this booklet you will find information about all our bus services that transport our students to and from Poynton High School.

We appreciate that transport to school is a very important consideration for parents and that is why we have teamed up with Transport Service Solutions to manage all our home to school transport, including services we already subsidise, to keep the cost as low as possible for our students.

The **timetables**, **routes**, **pick-up points** and a **map** of the relevant area are included and also a list of **frequently asked questions** provided by Transport Service Solutions, who also manage all public and school transport for Cheshire East Council. If your child will be travelling on a bus provided by Transport Service Solutions, they will be your first point of contact and their details are in this section.

If you have any questions please do not hesitate to ask and I hope you find this transport guide useful. We also trust that your child will enjoy their time at Poynton High School and that the transport we provide will help with this.

Best regards,

Jenny Sykes  
Business and Operations Manager

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## Your 'At-a-glance guide' to School Transport 2018 - 19

Bus number	From	Route	Page
<b>PHS1</b>	Disley	White Lion, Buxton Road, Market Street, Buxton Road West, Buxton Road, Macclesfield Road, Poynton High School	5
<b>PHS2</b>	Disley	A6 (Buxton Road, Market Street, Fountain Square, Buxton Road West) to Hazel Grove, A523 (Macclesfield Road, London Road North, London Road South), Dickens Lane, Yewtree Lane, Poynton High School	6
<b>PHS3</b>	Marple	Stockport Rd, Strines Rd, Hague Bar Rd, New Mills, Albion Rd, Disley, Buxton Rd, Newtown, Disley, High Lane, Hazel Grove, Macclesfield Rd, Poynton High School	7

Bus number	From	Route	Page
<b>PHS5</b>	Macclesfield	Churchill Way, Beech Lane, Manchester Road, Flash Lane, Bollington Road, Wellington Road, Shrigley Road, Brookledge Lane, Poynton High School	8
<b>PHS6</b>	Cheadle Hulme	Chester Road/Moor Lane (Woodford), Woodford Road, Bramhall Lane Sth, Bridge Lane, Jacksons Lane, Chester Road, Woodford Road, London Road South, Dickens Lane, Poynton High School	9
	Poynton HS	Poynton HS, London Rd Sth and Nth, Dean Lane, Chester Rd, Woodford Rd, Chester Rd, A5102, Moor Lane, Jenny Lane, Bramhall Lane Sth, Bridge Lane, Jacksons Lane	10
<b>After school club bus</b>	Poynton HS	Dickens Lane, London Rd Nth, Macclesfield Rd, Buxton Rd	11
<i>Please note - all these services may be subject to alteration.</i>			

# What you need to do now

To travel to Poynton High School on the bus services detailed on pages 1-2, your child must have a **Travel Ticket**.

## Apply now

- Online at [www.cheshireeast.gov.uk/schooltransport](http://www.cheshireeast.gov.uk/schooltransport)
- By phoning 0300 123 5012

## How much does the Travel Ticket cost?

In order to ensure the continued level of bus services for Poynton students, it is necessary to increase the parental charge for the 2018/19 academic year. This increase represents general inflationary price and fuel increases and equates to an additional 15p per day. It should be noted that the school has been able to subsidise this increase, as fares on public transport in the Borough have risen on average by 30p per day.

- Nothing, if your child is eligible for assisted transport
- £110 per half term
- £220 for a term or
- £660 per year

This is the equivalent of £3.47 per day.

You can pay per half term, for the whole term or for the whole year and once you have a Travel Ticket we will send letters reminding you to pay for the next period of travel.

**Students travelling on these buses must carry a Travel Ticket, purchased prior to travel.** The buses operate a cashless system and drivers cannot accept money.

## What are the benefits of having a Travel Ticket?

- Finding the correct bus fare every day will no longer be necessary
- Passengers can board the bus more quickly keeping buses on time

Please see page 12 for more **Frequently Asked Questions**.

## Student travel arrangements to and from school are a parental responsibility. If travelling by bus:

- Your child must **always** travel with his/her own valid Travel Ticket. Failure to produce the Travel Ticket may result in refusal to use the bus.
- Your child **must** travel on the allocated bus **indicated on the Travel Ticket** and not on any other PHS bus that may stop at the same pick up point.
- In the event of non-running or lateness of service, ensure there is an agreed contingency plan in place, i.e. sufficient money to cover any alternative bus fare, phone calls home, that your child memorises/notes an emergency phone number, etc.
- Please make a note of your agreed contingency plan below and **ensure that your child knows what the plan is.**

### Our agreed contingency plan:

- For further information contact Transport Service Solutions: phone: 0300 123 5012 and ask for 'Poynton High School Transport' e-mail: [schooltransport@transport-servicesolutions.co.uk](mailto:schooltransport@transport-servicesolutions.co.uk) or visit [www.cheshireeast.gov.uk/poyntonhighschooltransport](http://www.cheshireeast.gov.uk/poyntonhighschooltransport)

## Service PHS I - pick up/drop off points

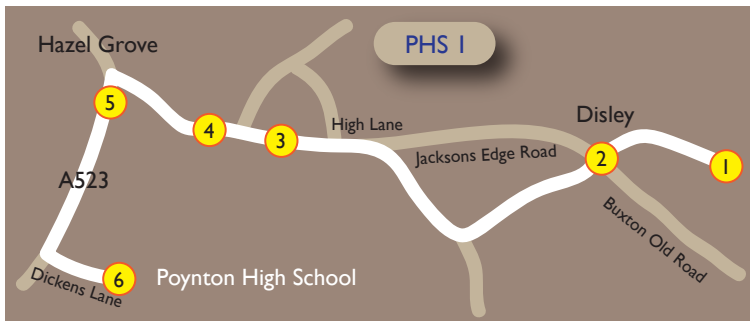
### Disley - High Lane - Poynton HS

#### Disley to Poynton High School - mornings

1 Danebank, opp White Lion	7.45
2 Disley, Rams Head	7.50
3 High Lane, Buxton Rd, Horse Shoe Inn, Bulls Head	8.00
4 Buxton Road, Royal Oak Inn	8.01
5 Hazel Grove, Macclesfield Rd/Rising Sun (Stop E)	8.05
6 Poynton High School	8.40

#### Poynton High School to Disley - afternoons

6 Poynton High School	15.10
5 Hazel Grove, Macclesfield Rd/Rising Sun (Stop E)	15.30
4 Buxton Road, Royal Oak Inn	15.40
3 High Lane, Buxton Rd, Horse Shoe Inn, Bulls Head	15.41
2 Disley, Rams Head	15.50
1 Buxton Road, opp White Lion	15.52





## Service PHS2 - pick up/drop off points

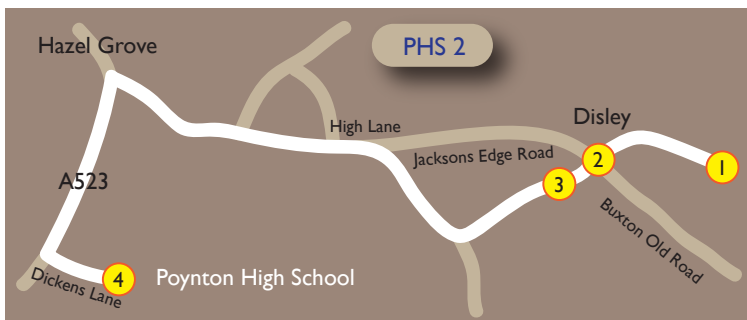
Buxton Rd, White Lion - Disley - Poynton HS

### Disley to Poynton High School - mornings

1 Buxton Road, The White Lion	7.50
2 Disley, Rams Head	7.56
3 Buxton Road, Railway Station	7.58
4 Poynton High School	8.40

### Poynton High School to Disley - afternoons

4 Poynton High School	15.10
3 Buxton Rd, Railway Station	15.40
2 Disley, Rams Head	15.45
1 Buxton Road, opp White Lion	15.50



## Service PHS3 - pick up/drop off points

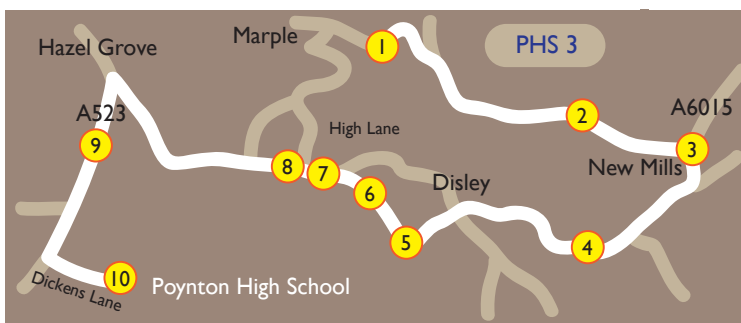
Marple - New Mills - Disley - High Lane - Poynton HS

### Marple to Poynton High School - mornings

1	Marple, Stockport Rd/Navigation (Stop B)	7.34
2	Hague Bar, adj White Gate House	7.40
3	New Mills Bus Station (Stop 1)	7.45
4	Newtown, opp Peveril Gardens	7.56
5	Disley, Lyme Park	8.04
6	High Lane, opp Buxton Rd/Alders Rd	8.06
7	High Lane, Andrews Lane	8.07
8	High Lane, Dog and Partridge	8.10
9	Fiveways, Macclesfield Road	8.20
10	Poynton High School	8.40

### Poynton High School to Marple - afternoons

10	Poynton High School	15.10
9	Fiveways, Macclesfield Road	15.20
8	High Lane, Dog and Partridge	15.42
7	High Lane, Andrews Lane	15.43
6	High Lane, Buxton Rd/Alders Rd	15.44
5	Disley, Lyme Park	15.47
4	Newtown, Peveril Gardens	15.57
3	New Mills Bus Station (Stop 1)	16.05
2	Hague Bar, adj White Gate House	16.09
1	Marple, Stockport Rd/Navigation (Stop B)	16.21



## Service PHS5 - pick up/drop off points

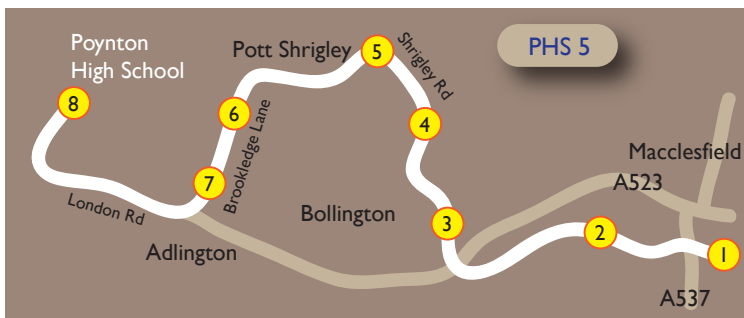
### Macclesfield - Bollington - Poynton HS

#### Macclesfield to Poynton High School - mornings

1	Macclesfield, Churchill Way	7.55
2	Tytherington, Brocklehurst Arms	8.00
3	Bollington, Cock & Pheasant	8.05
4	Bollington, Turners Arms/Cotton Tree	8.10
5	Shrigley Road, St Christophers Church	8.20
6	Brookledge Lane, Meadowside Church	8.25
7	Brookledge Lane, Wych Lane	8.30
8	Poynton High School	8.40

#### Poynton High School to Macclesfield - afternoons

8	Poynton High School	15.10
7	Brookledge Lane, Wych Lane	15.20
6	Brookledge Lane, Meadowside Church	15.25
5	Shrigley Road, St Christophers Church	15.30
4	Bollington, Turners Arms/Cotton Tree	15.40
3	Bollington, Cock & Pheasant	15.45
2	Tytherington, Brocklehurst Arms	15.50
1	Macclesfield, Churchill Way	15.55

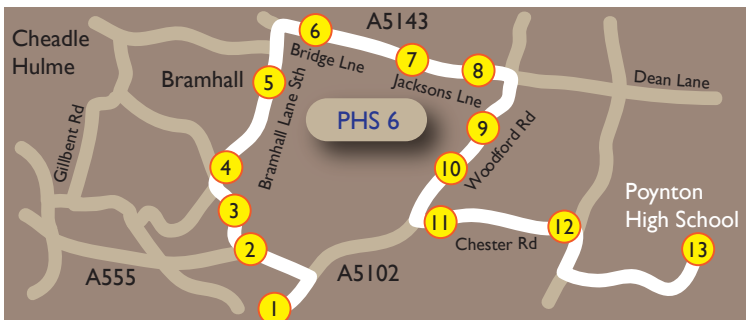


## Service PHS6 - pick up points

### Cheadle Hulme - Poynton HS

#### Macclesfield to Poynton High School - mornings

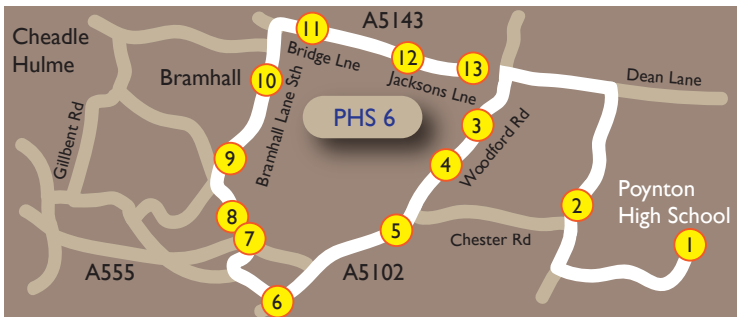
1	A5102/Moor Lane - housing development	7.45
2	Woodford Road Recreation Ground	7.50
3	Woodford Road, Queensgate	7.55
4	Bramhall Lane South, Natwest Bank	7.56
5	Bramhall Lane South, Grasmere Crescent	7.58
6	Bridge Lane, Brookdale Theatre	8.00
7	Jacksons Lane, Copper Lounge/Three Bears	8.03
8	Jackson's Lane, Arundel Avenue	8.05
9	Woodford Road, Mill Hill Avenue	8.10
10	Woodford Road Garage	8.13
11	Chester Road, Tern Drive	8.20
12	Poynton, St George's Church	8.30
13	Poynton High School	8.40



## Service PHS6 - drop off points

### Cheadle Hulme - Poynton HS

Poynton High School to Cheadle Hulme - afternoons		
1	Poynton High School	15.10
2	Poynton, St George's Church	15.20
3	Woodford Road, Mill Hill Avenue	15.30
4	Woodford Road, Garage	15.32
5	Woodford Road, Highfield	15.35
6	A5102/Moor Lane - near new housing development	15.37
7	Woodford Road Recreation Ground	15.42
8	Woodford Road, Queensgate	15.43
9	Bramhall Lane South/Natwest Bank	15.45
10	Bramhall Lane South/Grasmere Crescent	15.48
11	Bridge Lane/Brookdale Theatre	15.50
12	Jacksons Lane, Copper Lounge/Three Bears	15.52
13	Jacksons Lane/Arundel Avenue	15.55



## After school club bus - drop off points

Poynton HS - Hazel Grove - High Lane - Disley

### Poynton High School - after school

1	Poynton High School	16.30
2	Fiveways	16.38
3	Hazel Grove, Macclesfield Rd/Rising Sun (Stop E)	16.41
4	Buxton Road, Royal Oak Inn	16.44
5	High Lane, Buxton Rd, Horse Shoe Inn, Bulls Head	16.45
6	High Lane, Dog and Partridge	16.46
7	High Lane, Andrews Lane	16.48
8	High Lane, opp Buxton Rd/Alders Rd	16.50
9	Disley, o/s Lyme Park	16.51
10	Buxton Rd, Railway Station	16.52
11	Opp Rams Head Hotel	16.53
12	Buxton Rd, The White Lion	16.55
13	Peveril Gardens	16.57

After school club bus fare: £2.70



## Frequently Asked Questions about School Transport

**Q: How do I apply for school transport?**

**A:** Complete an online school transport application form at: [www.cheshireeast.gov.uk/schooltransport](http://www.cheshireeast.gov.uk/schooltransport) or by calling the school transport team on 0300 123 5012. Applications for pupils in years 7-11 can be made at anytime, but please note the information below if you are simply looking to renew your child's transport.

**Q: How do I renew transport for my child?**

**A:** If your child is eligible for assisted transport, received a travel pass in 2017/2018 and will be moving up to the next school year, their details will be automatically renewed for 2018/2019. A payment request will be sent to you before the start of term, so it is important that you inform us of any change in circumstances or address.

**Q: Do pupils need to carry their Travel Ticket every day?**

**A:** Yes - students must carry their Travel Tickets and be ready to show them to the driver each time the vehicle is boarded. There is no facility to take cash payments on board the buses.

**Q: How long is a Travel Ticket valid for?**

**A:** The Travel Ticket is valid during the period for which payment for travel has been received. New cards will be issued at the start of each payment period - usually at the beginning of each term or half termly.

**Q: My child won't be travelling on one of the PHS1-6 buses - can they use the Travel Ticket on other buses which call at Poynton High School?**

**A:** No, they won't be able to. If your child travels from a location not served by the new services and is eligible for free transport, a pass will be issued in the usual way. If your child is not eligible for free school transport, they will have to pay the fare when they board the bus, preferably with the right amount of money. This keeps the buses running on time.

**Q: What if the Travel Ticket is no longer required?**

**A:** Any Travel Ticket that is no longer required should be returned with a covering letter to Transport Service Solutions, Cledford Lane, Middlewich, CW10 0JN.

**Q. My child needs to use the 'After school club bus' - how do I book/pay?**

**A.** The fare is £2.70 and tickets can be purchased from Student Services.

**Q: When and for which journeys can the Travel Ticket be used?**

**A:** Travel Tickets are valid for a return journey to/from school, Monday to Friday only. Please refer to the information on the reverse side of the Travel Tickets for more conditions of use. The misuse and/or fraudulent use of Travel Tickets is treated seriously and can result in transport being withdrawn and may lead to prosecution. Any of the following may lead to confiscation:

- Use by anyone other than the named Travel Ticket holder
- Attempted use for unauthorised journeys
- Using a damaged or defaced Travel Ticket

Confiscated Travel Tickets must be replaced immediately, for which there is a charge of £15.

**Q: What if the Travel Ticket is lost?**

**A:** Please report lost tickets to TSS as soon as possible by phone or e-mail (see contact details below). A £15 replacement charge will be made.

**Q: When will I receive the Travel Ticket?**

**A:** For applications received and processed in good time, a Travel Ticket for September will be sent to your home address as soon as possible. Transport Service Solutions aims to issue Travel Tickets within 14 days of receipt of application. Applications made during peak times may be delayed and parents/carers are ultimately responsible for making any interim travel arrangements. When you receive the Travel Ticket, please ensure that you keep it in a safe place as a charge will be made to replace lost Travel Tickets.

**Q: Who can I contact if there are problems with the school bus service, or if I have any concerns?**

**A:** Transport Service Solutions is committed to providing a high level of service. However, there may be times when your child is experiencing problems with the bus service on which they travel. In the event of a problem arising or if you have any concerns, you can report them to us by:

*e-mail:* [schooltransport@transportservicesolutions.co.uk](mailto:schooltransport@transportservicesolutions.co.uk)

*phone:* 0300 123 5012 or

*post:* write to us at

Transport Service Solutions  
Cledford Lane  
Middlewich  
CW10 0JN

We will then investigate the problem and take appropriate action. Any complaints will be investigated and a response will be sent to you within ten working days.



# Our Transport Code of Behaviour

To help everybody travel safely on school buses, please:

- 1 Be punctual - the transport has a time schedule to keep to in order to get to school on time.
- 2 Stay safe at pick-up points by keeping away from the road and behaving sensibly whilst waiting for the bus to arrive.
- 3 Remember your Travel Ticket and show it to the driver each time you board the bus.
- 4 Wear a seat belt at all times (where fitted) and remain seated throughout the journey.
- 5 Do not distract the driver whilst he or she is driving, unless there is an emergency.
- 6 Do not smoke, eat, drink or drop litter in the bus.
- 7 Notify your parent/carer and Transport Service Solutions if you lose or damage your Travel Ticket so that a new one can be issued - each new ticket costs £15 to replace so please take care of it.
- 8 Be reasonably quiet in the bus and use headphones when listening to music players - excessive noise can distract the driver.
- 9 Wait in your seat at the end of the journey until the bus has stopped completely.
- 10 Keep your bags stored safely away in the designated area.
- 11 Always follow the instructions of the driver.
- 12 Be considerate towards everyone and behave sensibly at all times.

## Remember...

Parents/carers are responsible for any damage caused to the bus and will have to pay the operator for the cost of repairs.

If you break these rules you may lose your entitlement to transport and your parent/carer will have to make and pay for alternative arrangements to get you to and from school.

Thank you